



THE DIGITAL SHOP STEWARD

Your Rights. Your Contract. Your Union.

An AI contract expert and grievance-documentation partner — built by a letter carrier, for letter carriers.

LIVE AT nalc2808.org

A PRODUCT OF nativsystem.com

THE PROBLEM

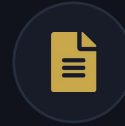
Stewards are burning out.

Every grievance means hours of research and paperwork on top of a full route — far more than the stipend was ever built to cover. The contract is thousands of pages. The clock never stops.



Research burden

Answers live across the JCAM, ELM, M-39, M-41 and the National Agreement. Finding the right citation can take hours.



Documentation load

Statements, 8190s, information requests, attachments — each grievance is a stack of paperwork done by hand.



No time to do it

Stewards carry mail all day, then build grievances after hours. The work piles up and the deadlines never wait.



Knowledge walks out

When a veteran steward retires, decades of know-how leave with them. New stewards start from zero.

THE SOLUTION

One steward who never clocks out.

The Digital Shop Steward reads the entire contract and turns a carrier's story into a filing-ready grievance package — in minutes, any hour of the day.



A contract expert in your pocket

Ask any question about your rights and get a plain-English answer grounded in the actual language of the agreement — with the source quoted verbatim, never invented.

“*Does management have to give me the information I requested?*”



Turns a story into a filing

Describe what happened in your own words. DSS identifies the violation and builds the documents.



Backed by the book

Every answer is anchored to the JCAM, ELM, M-39, M-41 and National Agreement — quoted, not paraphrased.

Two paths. One question to start.



"Do you have a question about your rights — or has something happened that you'd like to document?"



Path A — Ask a question

POWERED BY CLAUDE SONNET

1

Carrier asks about a right, rule or deadline

2

DSS searches 4,875+ contract passages

3

Returns a clear answer with the clause quoted verbatim



Path B — Document an incident

ESCALATES TO CLAUDE OPUS

1

Carrier describes what happened, one question at a time

2

DSS identifies the violation and runs a structured intake

3

Generates the full package, then auto-emails it to the steward

WHAT'S INSIDE

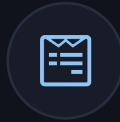
Everything a grievance needs.

From the first question to the filed package — and a secure home for the records afterward.



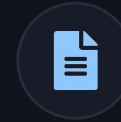
RAG contract engine

Searches 10 official handbooks for the exact citation.



PS Form 8190 auto-fill

All 48 blocks completed from the intake, ready to sign.



Document generation

Carrier statement, steward brief, 271.G request, attachments.



Auto-email packages

The finished grievance lands in the steward's inbox instantly.



Secure officer vault

Double-authenticated storage for settlements and case files.



Member & admin tools

Branch news, member approval, audit logging, issue reporting.

WHY YOU CAN TRUST IT

It quotes the contract. It never makes one up.

DSS is grounded in the official record — the same documents a steward would pull off the shelf. Answers come with the source, so the carrier and the steward can verify every word.

4,875+

indexed contract passages

10

official NALC & USPS handbooks

100%

answers tied to a real source

The library it reads from



National Agreement 2023–2026



JCAM 2025



ELM Issue 52



Handbook M-39



Handbook M-41



ASM



POM



MRS Summary



Harassment Policy



PS Form 8190

PROVEN RESULTS

It already won.



Branch 2808 — Step B settlement

A real grievance, documented with the Digital Shop Steward, was carried through and settled in the members' favor at Step B — including a class-action weather-event win for affected carriers.

- ✓ Documented start to finish inside DSS
- ✓ Filed without burning a steward's weekend
- ✓ Settled in the carriers' favor



The same research and paperwork that used to eat a steward's day off now takes minutes — and the outcome holds up where it counts.

— Branch 2808 leadership

PRICING

Built for branches of every size.

One grievance = one package: intake through every document, start to finish. Annual plans include a free month.

Basic \$50 /mo Under 20 carriers Pay-as-you-go billed monthly	Small \$125 /mo 20–50 carriers 8 packages / mo \$1,375 / year	MOST POPULAR Medium \$225 /mo 50–200 carriers 15 pkgs • LMOU \$2,475 / year	Large \$375 /mo 200–500 carriers 25 pkgs • priority \$4,125 / year	Enterprise \$600 /mo 500+ carriers 45 pkgs • dedicated \$6,600 / year
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All plans include a \$300–\$500 one-time onboarding. Additional packages billed at \$15 each. Pricing self-funded and independent of any NALC branch role.

THE STORY

Built by a carrier, for carriers.



From the route to the repo

The Digital Shop Steward was built by Joshua Harris — President of NALC Branch 2808 in Northwest Georgia — to fix a problem he lived: officers worn down by the research and paperwork behind every grievance.

NATIV Intelligent Systems builds practical AI tools for the people who keep things moving. DSS is its flagship — proven on a real branch before it was ever offered to anyone else.



Made for the union

Designed around how stewards actually work a grievance — not a generic chatbot.



Honest by design

Quotes the contract verbatim and shows its sources. No guessing, no spin.



Carrier privacy first

A carrier's chat is purged when they close it; only the officers keep the record.



Real, not a prototype

Live in production at nalc2808.org with a Step B win already on the board.

Bring it to your branch.

Download this deck, present it at your next union meeting, and give your stewards their time back.



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